

Subject: USB Firmware Update & Message Upload

Firmware Update

(Removes all Currently Installed Messages)

Step 1. Copy all files onto a blank USB

The Wanco Firmware update files need to be copied directly on to a blank USB, the system will not detect the update if the files are in a sub folder.

Step 2. Plug the USB Drive into the Keyboard Port of the Wanco Server

Once the Wanco VMS is powered up plug the USB into the Keyboard port of the Server Box usually behind the passenger seat of the vehicle. Upon plugging in, the System will detect the update and begin processing the update behind the scenes, after approximately 5 mins the system will reboot and return to the main screen.

Step 3. Remove the USB from Wanco Server

Step 4. System is now updated and requires messages to be installed

Message Upload

Step 1. Copy all files onto a blank USB

The Wanco Message files need to be copied directly on to a blank USB, the system will not detect the upload if the files are in a sub folder.

Step 2. Plug the USB Drive into the Keyboard Port of the Wanco Server

Once the Wanco VMS is powered up plug the USB into the Keyboard port of the Server Box usually behind the passenger seat of the vehicle. Upon plugging in, the System will detect the message upload and begin processing the messages behind the scenes, after approximately 5 mins the system will reboot and return to the main screen.

Step 3. Confirm Message Installation

Log in to your controller and confirm the messages have been installed by navigating to the "Message Menu" and selecting "View Messages" you should then be able to confirm that messages have been installed starting at C001.

Step 4. Upon Successful Installation Remove the USB from the Server